

## We Have It Covered When Your Covered!

We know how vital it is to keep your costs down and production running smoothly. Therefore to help our customers we are lending a helping hand and are now offering a responsive and reliable support service to all of our Serviform customers.

With Partwell you can now rest easy in the knowledge that with one simple phone call we can organise delivery of any spare parts for any machine, as well as providing technical support. We can also plan machine servicing and repairs through trained engineers.

Whatever happens you have our full support!

### Level 1 – Telephone Support (Highly Recommended)

Trouble shooting, advice and diagnostics

Get the help you need, when you need it quickly and easily with our established dedicated telephone support service. For just £250 a year you can get an unlimited amount of telephone support for ALL of your Serviform machines, no matter how many! This is the most economical way to get an unlimited amount of support from our team and give you the peace of mind that whatever happens you are just a phone call away from getting the help you need.

### Level 2 – Full Service, Inspection & Telephone Support

Conducted by: Partwell Engineers

Tailored to suit your business

Full service & priority Support

Inspection, clean and diagnostics

Unlimited telephone & remote desktop support

Discount on replacement parts

Scheduled preventative maintenance

Individual Machine Monitoring Service registering wear and tear observations

Back up of software files and safe storage by Partwell

As a level 2 support contract holder you can take advantage of our priority support, service and inspection solutions and also save money on replacement parts. We help you prevent potential problems whilst also supporting you and reduce your costs if problems occur. We know that one solution does not suit all businesses, therefore, this service is tailor made.

### Level 3 – One off Service, Repair or Remote Assistance

£68.00 per hour labour and travel – no mileage rates

Call our service manager - Jane McConnell on **01254 295705** to organise a service contract costing and start getting the support you need today!

This service is also available for other machines, depending on the make, model and condition, subject to inspection. Call us on the number above to speak to one of our advisors.

## Latest Serviform machines available...



Reduce production time and increase quality with this electrical automatic bending machine from Serviform.

Find it online at...

[www.bit.ly/serviformeco](http://www.bit.ly/serviformeco)



Revolutionary top of the range die making machine, it cuts, lips, bridges, broaches, bends, perfs, cut/crease and nick grinds

Find it online at...

[www.bit.ly/serviformidea](http://www.bit.ly/serviformidea)

